

## All you need to know

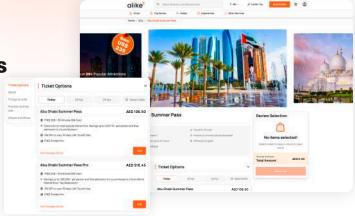
Abu Dhabi Summer Pass is the perfect way to unlock the best of Abu Dhabi at your own pace, feeling safe in the knowledge you have the best deals.

# Step 1

### **Purchase Abu Dhabi Summer Pass**

Choose from 2 great packs and save up to 25% on food, tours and top attractions.





# Thanks for your order, John Smith You will recieve a confirmation mail to johnsmith@kitmytrip.com Your offers are ready! Claim offers You paid AED 106.50 via card Need help with your order?

# Step 2

### **Purchase Confirmation**

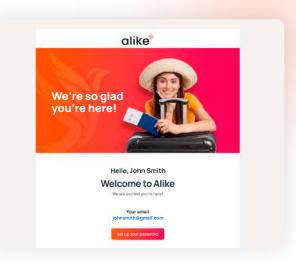
After your purchase, you will receive a confirmation on the screen and in your email with further details.

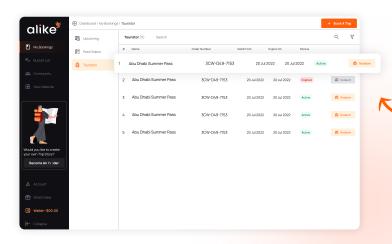


### **Set your Alike account password**

We automatically create your Alike account when you purchase the Summer Pass and send you a link to set your password.







Step 4

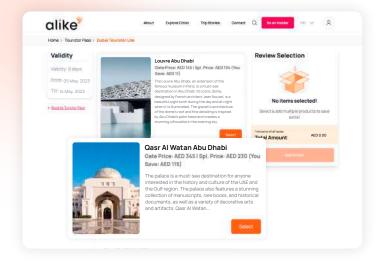
### Access your Alike account

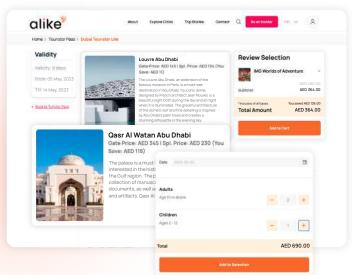
Log in to your account with your new password, go to Bookings - Touristor and redeem your offers.

# Step 5

### **Select Your Discounted Offers**

Start selecting one or more or all offers. Add any extra information like visit dates if needed.





# Step 6

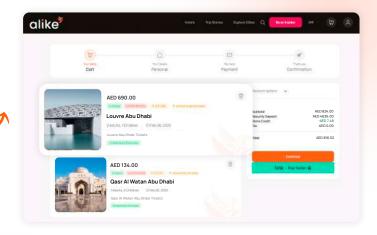
### **Adding Your Offers to Cart**

You can see your savings as you select offers. Click Book Now to add your selected offers to the cart.

# Step 7

### **Review your cart and Check out**

Review the cart, add your details and complete the purchase. You just saved \$\$\$ on all your tickets.



# This is your E-Ticket This ticket is non-transferable, non-retundable and void if alread Tour Name : SNOW CLASSIC Guest Name My Customer Confirmation Number DT12345670123 Ticket Type adult Valid Trill 04 - Feb - 2022 Pilice Irrager against the scenere

# Step 8

### **Receive Your Tickets Via Email**

All the tickets are emailed to you. Present these at the venue on your date of visit.

# — Frequently asked Questions

### 1.What is the Abu Dhabi Summer Pass?

Abu Dhabi Summer Pass is your must-have discount kit where you can unlock the best of Abu Dhabi. Save up to 25% on Abu Dhabi's must-see attractions and dining experiences with ticket discounts, and more.

### 2.ls there any validity of using Abu Dhabi Summer Pass?

All offers included in the Abu Dhabi Summer Pass can be redeemed starting from your selected start date until September 30, 2023.

### 3. How can I get discounts at restaurants using the Summer Pass?

We have partnered with Zomato to give you massive discounts of up to 40% when you dine in at any of the 3000+ participating restaurants in the UAE. Simply redeem Zomato Pro from your Summer Pass and you will receive the activation code via email. Download the Zomato app on your smartphone, register/sign-in, and apply the Zomato Pro code to enable Zomato Pro subscription. This subscription is valid for 14 days from the date it is activated on the app.

### 4. How can I use my attraction tickets that I received in my email? \_\_

The ticket you received on your email will have the bar code/QR code that you can present at the venue. The ticket is only valid on the date of visit you selected during redemption.

### 5. How can I apply for the UAE Tourist Visa?

When you redeem your UAE Tourist Visa, you will receive a confirmation email. Our customer service team will contact you to collect the required documents to begin the visa process. You must make your booking at least three days in advance of your travel.

### 6.Can I get a refund for those unredeemed offers?

Please note that you have until September 30, 2023, to redeem all the offers included in your Summer Pass. After this date, any unredeemed offers will be forfeited, and we regret to inform you that no refunds will be issued.

### 7.Can I purchase Abu Dhabi Summer Pass for someone else?

Yes. You can do the normal purchase and provide the email address of the recipient so he/she can receive the redemption confirmation.

### 8. What is the Rollover feature of the Abu Dhabi Summer Pass?

The Rollover feature is a unique feature of the Abu Dhabi Summer Pass that allows guests to keep their unredeemed vouchers and discounts for future use during the next summer season, which is from 1st May 2024 to 30th September 2024.

### 9. How does the Rollover feature benefit visitors?

With the Rollover feature, visitors can make the most of their pass by utilizing the remaining benefits on their subsequent visit to Abu Dhabi. This feature enables visitors to retain their unused benefits and enjoy them during the next summer season, as one summer alone may not be sufficient to explore all the attractions.

### 10.Is the Rollover feature available in any other tourist pass?

No, the Rollover feature is a world's first and is unique to the Abu Dhabi Summer Pass.

### 11.I don't arrive at the Abu Dhabi airport, can I still buy the pass?

Absolutely. You can still purchase and enjoy the benefits and discounts available as part of the Abu Dhabi Summer Pass

### 12. How many days in advance can I book my pass?

We know you like to plan early! There is no limitation on how early you want to purchase your pass. However please note at time of buying your pass please put the start date as the date you are arriving in Abu Dhabi.

### 13. How many passes can I buy?

There are no restrictions on the number of passes that you can buy.

# 14.I am a travel agent and I would like to offer this pass to my customers in Abu Dhabi? Can I buy if for them?

Absolutely. If you are a trade partner or a travel agent, please drop us a note on care@alike.io and our team will help you setup your business account.

### 15.Can I cancel my Pass after purchase?

Unfortunately, it is not possible to cancel a Pass after purchase. Especially since tickets are issued immediately and cannot be reused. However, we understand that there may be exceptional circumstances sometimes. In such cases, we can consider making exceptions on a case-by-case basis. If you genuinely believe that cancellation is unavoidable, please reach out to us at care@alike.io with your request.